



AMANDA LAKE CASE MANAGER

QUALIFICATIONS

DipCOT Occupational Therapy (1991)
MSc Occupational Therapy (2008)

AGES COVERED

Children, Young People and Adults

SPECIALISMS

Acquired Brain Injury
Mental Health
Cerebral Palsy
Spinal Cord Injury
Complex Disability
Burns

LOCATIONS

Amanda is based in Warwickshire, and works with clients in and around the Midlands area, Oxfordshire, Buckinghamshire and Berkshire.

MEMBERSHIPS

Health and Care Professions Council



BROWNBILL
CASE MANAGEMENT SERVICES

BIOGRAPHY

Amanda qualified as an occupational therapist in 1991 from Coventry University and the majority of her career has been in the specialist field of neurology. She has worked in a variety of neurological settings gaining experience with clients at various stages of recovery, from the acute phase to slow stream rehabilitation. Her extensive experience includes working at the National Hospital for Neurology and Neurosurgery, London, where she worked with acute neuro-surgical clients, including those with an acquired brain injury.

Amanda is skilled at assessing the needs of clients, including the specialist areas of postural management, assistive technology and care. She is used to working with multiple agencies, within hospital and community settings, to ensure that the best possible outcomes are achieved for her clients.

Amanda is keen to ensure her practise is evidence based and is skilled in the education of others. She was instrumental in the development of guidelines for the management of fatigue, published by the College of Occupational Therapists, and has links with both Coventry and Birmingham Universities.

Amanda gained case management experience whilst working overseas in Australia, where she worked with clients to facilitate their return to work or with alternative vocational options.

Amanda's last position with the National Health Service was as Clinical Specialist on a Regional In-Patient Neurological Rehabilitation Unit. Here, she developed particular expertise with clients with disorders of consciousness. In this role Amanda worked as a key worker for clients, which involved the coordination of care and discharge planning.

Amanda currently works as a case manager with Brownbill Associates Limited and is using her expertise to assist children and adults with neurological conditions, such as cerebral palsy, acquired brain injury and spinal cord injury. Amanda positively advocates for her clients and has sound skills coordinating care and rehabilitation to meet their health and social care needs and life goals.

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TESTIMONIALS

After some years of looking, we have found our perfect fit of Case Manager. Amanda is truly client-centred, a highly intelligent and effective manager and a delight to work with.

Six months in, we now have a rehabilitation team full of good appointments after some long term vacancies. Amanda's leadership is calm, quiet and thoughtful which sets the tone for the team. They work together with Amanda, the client, the client's family and each other positively, effectively and creatively to achieve goals that have come from helping the client articulate their hopes and wishes for the future.

Amanda has not only helped establish the "big picture" but is brilliant at ensuring necessary details are carefully worked through. This has maximized the likelihood of things going smoothly and a positive client experience.

Personally, we enjoy working with Amanda very much. It is a mutually respectful and collaborative relationship. Clients are encouraged to raise any needs/concerns. These are listened to with care and responded to promptly. There will no doubt be challenges in the future but we feel far more confident to work through them with Amanda in our corner.

Amanda's appointment has been life-changing for the client and their family. It has meant being able to move from crisis mode after brain injury to starting to rebuild life and live again.

We can't recommend Amanda enough.

Client and Family

Back in August 2011 our much loved and superbright son suffered a devastating brain injury through clinical negligence.

Over the next couple of years we faced numerous challenges, but were fortunate to meet some very kind individuals, who very generously gave their time to assisting us through some extremely difficult times.

Eventually we were able to engage a suitable legal firm. Amongst other things, they organised a selection process, giving us the chance to interview three separate Case Managers.

Whilst the others were very nice and we're sure were very competent; Amanda immediately impressed us with her calmness and professionalism. She gave us a very good resume of her passed experience. She interacted with our son (Believe us this is not always the case with some people when confronted with brain injury!)

Our very strong instincts told us that Amanda was the right person for the job.

This was back in about April 2013. Since then we have not had any cause for concerns with our decision. Amanda is always there, calm and ready with recommendations or suggestions concerning our son's care (not to mention our welfare – obviously we need to be in a fit state to fight his corner and look out for his best interests) She is a highly valued member of our team.

She really has become an indispensable presence in our team, remains unfazed, whatever we or anyone else throws at her. She quite often recognises a problem or our need for support, before we spot it ourselves!

We enthusiastically and wholeheartedly endorse Amanda as an exceptional Case Manager.