

JO JONES Dip OT Case Manager

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INTEGRITY • COMPASSION • PROFESSIONALISM • COLLABORATION • QUALITY • SUSTAINABILITY

SPECIALISMS:

- ⚙ Litigation Trained
- ⚙ Brain Injury
- ⚙ Adults & Young People
- ⚙ Orthopaedic Injury
- ⚙ Sensory Impairment
- ⚙ Behavioural & Pain Management
- ⚙ Complex Conditions
- ⚙ Neurological Rehabilitation
- ⚙ Managing Care Teams
- ⚙ Mental Health
- ⚙ Psychological Conditions
- ⚙ Spinal Injury
- ⚙ Amputees
- ⚙ Poly Trauma

JO SAYS:

“I have enjoyed working for WCM for many years. The hugely supportive team embody the same values that I personally hold close to me in both my work and personal life. Integrity, honesty, teamwork, professionalism, and resourcefulness are the fundamental building blocks of success.”

BIOGRAPHY

Jo is an HCPC Registered Occupational Therapist and exceptional case manager and occupational therapist with a wealth of experience and a passion for her work. Since qualifying as an occupational therapist in 1990, she has dedicated her career to helping adults and adolescents who have experienced complex injuries. With over 15 years of experience as a case manager for WCM, Jo has developed a deep understanding of the litigation process and has worked extensively with individuals who have suffered traumatic brain injury and psychological impairments, including post-traumatic stress disorder. She has also case managed a number of clients with partial and total sight loss.

Jo's expertise extends to a wide range of complex neurological disabilities, with a particular interest in cognitive dysfunction. She is highly knowledgeable about the long-term psychological impact of disability and brings this understanding into her practice. Jo's vast experience allows her to act for WCM as a mentor within our senior team supervising other case managers and guiding practice.

One of Jo's strengths is her empathetic approach, which allows her to quickly build strong relationships with her clients and their families. She is skilled at writing comprehensive reports and effectively communicates with professionals in the fields of health, social care, and law. Jo adheres to the case management competencies set out by BABICM (British Association of Brain Injury Case Managers) and consistently demonstrates proficiency in areas such as communication, assessment and planning, co-ordination and management, analysis and recording, maintaining a duty of care, professionalism, leadership, and innovation. Jo is also an Advanced Practitioner member of BABICM.

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Jo's ability to implement effective community-based rehabilitation programs is highly valued. Whether working independently or as part of an interdisciplinary team, she showcases her versatility and adaptability. While remaining personable and approachable, Jo maintains a high level of professionalism, and her wonderful sense of humour adds a positive touch to her interactions.

Overall, Jo is a highly skilled and experienced case manager who combines her extensive knowledge with a compassionate and empathetic approach. Her dedication to helping individuals with complex injuries and disabilities, coupled with her professionalism and strong communication skills, make her an invaluable asset in her field.