

JOANNE ROBERTS BSc (Hons) OT, MSc

Case Manager

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www.westcountrycasemanagement.co.uk



INTEGRITY • COMPASSION • PROFESSIONALISM • COLLABORATION • QUALITY • SUSTAINABILITY

SPECIALISMS:

- ⌄ Litigation Trained
- ⌄ Cerebral Palsy
- ⌄ Orthopaedic Injury
- ⌄ Amputees
- ⌄ Brain Injury
- ⌄ Children, Adults & Young People
- ⌄ Learning Disability
- ⌄ Neurological Rehabilitation
- ⌄ Postural Management
- ⌄ Spinal Injury

JOANNE SAYS:

“Case Management is all about collaboration. This involves actively working together, combining strengths, and leveraging the collective intelligence of the team. It includes sharing responsibilities, coordinating efforts, and supporting one another to achieve shared objectives.”

BIOGRAPHY

Joanne is an HCPC Registered Occupational Therapist who graduated from The University of Wales College of Medicine in 1998. Throughout her career, she has gained experience in various fields of occupational therapy, including general medicine, orthopaedic rehabilitation, spinal injury, stroke rehabilitation, amputees, discharge planning, and the posture and mobility service. Her diverse background has provided her with a broad understanding of different areas of practice.

In addition to her initial degree, Joanne pursued further academic achievements by completing an MSc in Interprofessional Studies. This postgraduate degree allowed her to deepen her knowledge and skills in team development, emphasising the importance of collaboration and interdisciplinary approaches in healthcare.

Currently, Joanne works as a case manager with WCM, where her caseload consists of both adults and children with complex physical needs. As a case manager, she takes on the responsibility of coordinating and managing the care of her clients, ensuring that they receive the necessary support and services.

Joanne enjoys both working independently and as part of a team, and she has gained experience collaborating with various types of organisations, including statutory, private, and third sector entities.

Her expertise lies in conducting detailed functional assessments, developing goal-focused intervention and rehabilitation plans, guiding the implementation of care packages, recommending aids and adaptations, and facilitating equipment provision. She has extensive experience in assessing the physical and psychological impact of trauma on individuals' function and quality of life, particularly in relation to disabilities.

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One of Joanne's strengths is her ability to establish and lead multi-disciplinary teams and support teams. This skill allows her to create a collaborative environment where professionals from different disciplines work together to provide comprehensive care. She is also proficient in implementing community-based rehabilitation programs and actively seeks to connect with local services to enhance the support available to her clients.

Joanne is an impressive individual who takes great pride in her Welsh heritage. Having someone like Joanne on our team is very beneficial, as her passion, and connection to Welsh heritage can help establish rapport with clients and navigate cultural nuances effectively.

Overall, Joanne's extensive occupational therapy experience, combined with her ongoing pursuit of knowledge and her ability to work both independently and as part of a team, make her a highly skilled and versatile practitioner in the field.