



KAREN GIBSON

SENIOR CASE MANAGER

QUALIFICATIONS

BSc Occupational Therapy

AGES COVERED

Young people and adults

SPECIALISMS

Acquired Brain Injury
Neurological Conditions
Complex Disabilities
Cognitive/Communication/Behavioural
Issues
Mental Health

LOCATIONS

Karen is based in Wiltshire and works
with clients in and around the South
West

MEMBERSHIPS

Health and Care Professions Council
British Association of Brain Injury and
Complex Case Management (BABICM)
Case Management Society UK (CMSUK)



BIOGRAPHY

Karen began her career as an occupational therapist in 2007 and has spent the majority of this time working in neuro-rehabilitation services. She has worked within Social Services, the NHS, specialist neuro-rehabilitation centres, and as a private neurological occupational therapist.

In 2017, Karen began her career as a case manager with Brownbill Case Management Services. Since this time, Karen has supported clients with a broad range of complex needs, and has now completed registration as an Advanced Practitioner Member of BABICM and with the Institute of Registered Case Managers.

Karen is experienced in setting up support and care packages, and will tailor approaches for individual client needs. This includes directly recruiting and managing care teams, as well as use of agency and self-employed workers.

As a specialist neurological occupational therapist, Karen has a strong understanding of rehabilitation, and is able to effectively coordinate client therapies, services and treatments to work towards their goals. She is highly skilled in risk assessment and needs analysis, in order to maximise functional independence and quality of life for her clients.

Having worked as an expert witness since 2016, Karen has a strong understanding of the litigation process. This enables her to support clients to navigate and transition through this challenging period.

As an experienced member of the Brownbill team, Karen contributes to service development, and provides clinical support to other case managers.

Karen is passionate about her role as a case manager, and always strives to achieve best possible outcomes for her clients.

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BROWNBILL
CASE MANAGEMENT SERVICES

Outside of work, Karen enjoys keeping fit and active in the great outdoors, with regular running, walking, cycling, sailing and gardening. Volunteer commitments include Welfare and Safeguarding Lead for the local youth sailing club and marshalling at the local Parkrun. Quieter moments in recent years have been taken up with the challenge of learning the ukelele, which has now led to regular performances with friends at local gigs and jam nights.

Increasingly interested in creative art and currently exhibiting some work as part of local participation in a weekly art group. Art involvement has provided quieter reflection, a chance to try something new and opportunities for fresh learning in enjoyable settings.

Karen always relishes the opportunity to share and develop new interests with clients.

CASE STUDY TESTIMONIALS

Client journey – from secure neuro-behavioural placement to living at home

I have been with Brownbills and my client for 10 years. The last 3 as Team Leader which my Case Manager helped me to achieve. My client was originally in a residential home after an ABI. Her family's greatest wish was to see her return home as she was extremely unhappy. My Case Manager made the miracle possible. She got the team together with my client and her family's input. 24 hour support was put in place on a 1-1 basis. All equipment installed and home alterations made. Everything achieved was all dealt with person centred approach. The family were delighted and we all have a great relationship with constant contact. This has been life changing for my client. She is now enjoying life and achieving her goals. All of this is from the support she receives from her team but especially from the Case Manager, who has guided us all from her vast experience and knowledge. A fantastic support to both my client and also her team. Many thanks on behalf of all the team.

*Team Leader
Gloucester*

I would like to say a big thank you to my Case Manager and my companions. I like to be independent, but I need support with certain things. They have made my life worth living. I have regular activities. I go to Headway Day centre, choirs, music therapy session, swimming, walking group, personal trainer for my exercises/posture maintenance, theatre which I love. I love going out and about. I used to be a great traveller before I got encephalitis. The last 3 years I have been going on holiday again. I have been to Germany, Crete and Scotland and will be going on a cruise this year and next year I want to go to Thailand as my favourite musical is The King and I, The film is all about equality. My case Manager also arranged for me to have an art therapist, music therapist, OT and PT for my health and well being. I really appreciate the help my Case Manager has given me. Also my companions. I love my life. Thank you

*Client
Gloucester*