



Based In: Manchester
Background: Physiotherapist
Joined RWW: July 2023
RWW role: Case Manager - Adults & Children

REHAB WITHOUT WALLS CASE MANAGEMENT ROLE

Providing case management input for people who have complex rehabilitation and care needs.

- Assessing need for case management, care, support and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

CONDITIONS MANAGED

- | | |
|----------------------------------|------------------------------|
| ✓ Acquired brain injury | ✓ Mental health |
| ✓ Complex Regional Pain Syndrome | ✓ Complex orthopaedic injury |
| ✓ Joint replacements | ✓ Respiratory Conditions |
| ✓ Stroke | ✓ Musculoskeletal Injuries |
| ✓ Parkinson's Disease | ✓ Multiple Sclerosis |

KEY SKILLS & EXPERIENCE

- ✓ Working with clients with complex comorbidities
- ✓ Manual Handling and Risk Assessment
- ✓ Clinical Governance and Audit

PREVIOUS EXPERIENCE

Lisa has managed a large and varied caseload of clients and thrives on new challenges. She is passionate about people and enjoys the difference that every day can bring.

Lisa has worked within multi-disciplinary teams within Case Management, with clients with acquired brain injury, stroke and complex orthopaedic injury.

In her previous roles, she has also worked in Primary Care as a First Contact Physiotherapist, alongside GPs and other health professionals, providing assessment and diagnostic skills in ensuring patients are signposted effectively and efficiently.

PROFESSIONAL QUALIFICATIONS

- BSc (Hons) Physiotherapy (University of Salford)

1997

CAREER HISTORY

- Medices Limited
Rehabilitation Manager 2022 - 2023
- Primary Care Physio
First Contact Physiotherapist 2021 - 2022
- Premex / 3d Rehabilitation
Clinical Manager 2018 – 2021
- BUPA
MSK Case Manager 2017 – 2018
- HCML Limited
Health Rehabilitation Consultant 2015 – 2017
- David Roberts Physiotherapy / Total Physiotherapy
Head of Clinical Governance / MSK Physio 2014 – 2017
- Manchester CATS (Care UK)
Lead Physiotherapist 2009 – 2014

PROFESSIONAL MEMBERSHIPS

- HCPC – Health & Care Professions Council
- CSP – Chartered Society of Physiotherapy
- BABICM – British Association of Brain Injury & Complex Case Management
- CMS UK – Case Management Society UK



OTHER ACTIVITIES

In her spare time, Lisa enjoys gardening, watching football and listening to music.

CONTACT

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