

NAOMI O'CONNELL Dip OT

Case Manager

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www.westcountrycasemanagement.co.uk



INTEGRITY • COMPASSION • PROFESSIONALISM • COLLABORATION • QUALITY • SUSTAINABILITY

SPECIALISMS:

- | | |
|-------------------------------------|-------------------------------|
| ⚙ Litigation Trained | ⚙ Managing Care Teams |
| ⚙ Brain Injury | ⚙ Mental Health |
| ⚙ Adults & Young People | ⚙ Neurological Rehabilitation |
| ⚙ Amputees | ⚙ Orthopaedic Injury |
| ⚙ Behavioural Management | ⚙ Pain Management |
| ⚙ Complex Conditions | ⚙ Palliative Care |
| ⚙ Complex Manual Handling | ⚙ Poly Trauma |
| ⚙ CRPS/Chronic pain | ⚙ Postural Management |
| ⚙ FND | ⚙ Psychological Conditions |
| ⚙ Housing Assessments & Adaptations | ⚙ Sensory impairment |
| ⚙ Life Limiting Conditions | ⚙ Spinal Injury |

NAOMI SAYS:

“Effective MDT working is not just about the sum of individual skills; it is about leveraging the collective intelligence and expertise of the team to achieve the best possible results. By following these principles and strategies, MDTs can enhance their effectiveness and improve the quality of their work.”

BIOGRAPHY

Naomi is an HCPC Registered Occupational Therapist whose career is impressive and diverse, with a focus on working with individuals with physical and neurological impairments, such as acquired brain injuries, spinal cord injuries, cerebral palsy, and stroke. She has experience spanning different age groups, from early intervention with children to supporting young adults transitioning into the community. Her work in various developing countries has given her a unique perspective on cultural influences on health, disability, and wellbeing.

Throughout her career, Naomi has worked in a range of hospital and community settings, including senior roles within Community Health Teams, Social Services, and the private sector. Her experience also extends to working with mental health services, providing support to clients with functional and organic mental health conditions and psychological trauma.

As a case manager for WCM, she further utilises her expertise in working with adults and children with complex long-term disabilities. In this role, Naomi is involved in assessments, report writing, and developing goal-oriented rehabilitation programs. She is also experienced in providing support for home adaptations, equipment provision, and environmental controls for individuals with physical disabilities.

Notably, Naomi is skilled at working with and training staff to ensure the appropriate level of care is provided, and she emphasises empowering clients to optimise rehabilitation outcomes. She understands the challenges faced by clients and their families, acting as their advocate, and effectively coordinating services and liaising with other professionals to provide comprehensive care. Naomi is also a treating therapist for a neuro-specialist rehabilitation company and Adult Social Care Services.



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Overall, Naomi's extensive experience and well-rounded understanding of occupational therapy, along with her empathetic approach, make her an asset in the field of physical and neurological rehabilitation.