

# TRACY SHAW

## CLINICAL LEAD / CASE MANAGER – RCN/SCPHN/CERT ED

### Snapshot

A highly motivated and personable Brain & Spinal Injury Case Manager with a background in Children's Nursing and teaching. Tracy has excellent higher level communication skills, expertise in holistic nursing assessment and goal setting to progress rehabilitation and interventions.

### Experience

#### Previous Experience

Tracy qualified as a Health Visitor (Specialist Community Public Health Nurse Practitioner) in January 2014. This involved managing caseloads of 294 children from birth to five years of age. As a leader of the healthy child programme and lead professional for health, it was Tracy's responsibility to advocate and document the voice of the child and/or families at safeguarding conferences, Multi-disciplinary meetings and produce court reports as and when requested. As a lead professional it was Tracy's duty to liaise with all professionals, chair meetings, uphold professional standards, delegate responsibilities, search for health needs, accurately document and update care plans.

During her role as Health Visitor and 3 years Paediatric Nurse training. Tracy has cared for children with neurological and spinal injuries to complex needs sustained either through birth or trauma. For example, hydrocephalus, spinal cord tethering, spina bifida, calcification on the brain caused by cytomegalovirus and global developmental delay. Experience of working on a range of paediatric placements from neurosurgical, neonatal and general wards enhanced transferable skills from effectively communicating with professionals and families, liaising with external agencies for continuity or transfer of care, interprofessional working and upholding standards of nursing. During her transition from nurse to Health Visiting Tracy also worked with STARS re-enablement for a period of 3 months. This involved working with an adult with a sustained brain injury. Which enabled Tracy to gain a perspective into the rehabilitation and assessment services to enable people to live independently within the community.

Tracy has also spent 5 years as a lecturer in a Further Education establishment, designing and delivering a range of BTEC courses to post 16 learners, which has given Tracy a greater perspective of managing young adults with differing learning or behaviour styles both within the community and educational environment. Tracy has a specialist interest in neurological conditions and spinal rehabilitation. She will endeavour to attend conferences or undertake specialist training to continue to build upon my knowledge and skills within these areas.

### Contact

ts@northerncasemanagement.com

0161 763 4734 / 07384 215 456

www.northerncasemanagement.com

### Specialisms

- Acquired Brain Injury
- Spinal cord injury
- Medical Knowledge
- Care Team Management
- Leadership
- Safeguarding

### Qualifications

**Pg. Dip. Specialist Community Public  
Health Nurse (SCPHN) - Health Visitor  
(Distinction)**

2014

**BSc Children's Nursing (1st Class)**

2013

**Cert Ed Lecturer in Further Education**

2006

**A1 Assessors Award**

2008

### Memberships

- BABICM (British Association of Brain Injury Case Managers)
- NMC (Nursing & Midwifery Council)

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## Experience (continued)

### Current Employment

Tracy joined Northern Case Management as a Case Manager in March 2018, and has progressed into the role of Clinical Lead in September 2022. Since joining Northern Case Management, she has gained invaluable experience of dealing with both litigation and post-settlement clients. She has experience of working with clients with acquired brain and/or spinal injuries including those clients who may also have complex health care needs, and require comprehensive Case Management and reablement services.

As a case manager Tracy's roles and responsibilities involve; the assessment of health and rehabilitation needs, setting, monitoring and reviewing life goals with clients, their families and support workers; designing and managing client-centered care regimes; recruitment of care teams, training and supervising support workers on behalf of the clients and their families.

Tracy's role also involves liaising with therapists, rehabilitation units, statutory and educational services, and coordinating multi professional team meetings. She works closely with Finance Deputies by providing care costs and designing budgeting programmes in the promotion of financial planning for her clients.

As Clinical Lead Tracy has been pivotal in the design and implementation of policies and pathways to improve service delivery and protect the safety and well-being of our clients and/or families. She also provides supervision to Case Managers to progress cases and has provided inhouse training to support workers.

### Medico Legal Experience

Since joining Northern Case management in 2018, Tracy has gained experience of working within the medico-legal arena, both on joint or single instruction personal injury claims and liaising with instruction parties effectively. Tracy has had experience of writing statements for court and advocating for the needs of the client and their families.

As part of her 'Health Visiting' role she has written case conference and court reports following section 47 investigations. Tracy has also been involved in compiling information for strategy meetings and making safeguarding referrals in the child's or families best interests.

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