



# Carol Hall

## Case Manager

Carol is highly experienced in the field of brain injury and spinal injury with vast experience of completing initial needs assessments (INA's) for clients following life changing injuries and then case managing clients through their rehabilitation journey.

Carol is passionate about ensuring she carries out regular update visits to her clients and that her reports are completed and sent to the clients instructing parties in a timely manner and at agreed regular intervals.

A nurse by background, Carol is experienced in working with people with varying complex needs.

Carol is experienced in setting up third party intervention for her clients such as physiotherapy, psychotherapy and support workers, along with ensuring any aids or adaptations needed in the client's home are implemented.

Carol has experience of assisting clients with PIP Benefits and completing assessment reports for the Department of Work and Pensions, to advise them of the likely level of disability and how this impacts on the individual's day to day independent living, with suggestions of possible aids and adaptations to support individuals to maintain levels of independence. In addition to this, Carol has worked supporting clients with Employment Support Allowance benefits, as well as helping them to complete assessment reports for the Department of Work and Pensions.

### Specialisms

- Adult Care
- Acquired Brain Injury
- Spinal Injury
- Amputee
- Learning Disabilities

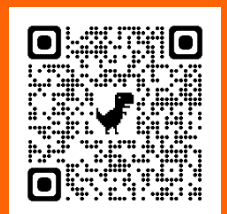
### Professional Qualifications

BSc (Hons) Specialist Practitioner (District Nurse)  
DipHE in Adult Nursing  
NVQ Level 3 in Adult Care



### Contact

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## Experience

Carol has worked as a District Nurse and Community Nurse, where she supported teams of community nurses delivering support and nursing care to housebound and terminally ill patients including those with severe brain injuries, spinal injuries and lifelong significant learning disabilities.

Carol has been responsible for Assessment and Care Plan writing including risk assessments within client homes, helping them complete continuing care assessment forms and implementing the relevant care and support needed by liaising with multiple care agencies.

Carol has also worked as a Staff Nurse in a Brain Injury and Stroke Rehabilitation Unit, where she was responsible for general nursing care including medication and care delivery, risk assessment and care plan writing. She was responsible for discharge planning, including organising care packages with multiple care agencies, and rehabilitation duties working alongside Physiotherapists and Occupational Therapists.