

JOANNA HARRISON PGDip OT, BA(Hons) Case Manager

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INTEGRITY • COMPASSION • PROFESSIONALISM • COLLABORATION • QUALITY • SUSTAINABILITY

SPECIALISMS:

Life Limiting Conditions	Adults and Adolescents
Poly Trauma	Complex Conditions
Learning Disability	Behavioural Management
Neurological Rehabilitation	Psychological Conditions
Orthopaedic Injury	Cerebral Palsy
Pain & Postural Management	Complex Manual Handling
Spinal Injury	Mental Health
Litigation Trained	People with hearing loss and impairment
Brain Injury	

JOANNA SAYS:

"The sense of fulfilment that comes from making a difference in people's lives is hard to beat. Case management isn't just a job, it's a vocation that often aligns with your values and passion for helping others. Every day is different as a case manager. The variety of cases means I am constantly learning and adapting to new challenges, making the role both engaging and mentally stimulating."

BIOGRAPHY

Joanna is an HCPC Registered Occupational Therapist and an experienced case manager with over 17 years of expertise in supporting individuals with complex disabilities. She earned her occupational therapy qualification in 2007, with a strong focus on neurological rehabilitation. Throughout her career, she has specialised in conditions such as Parkinson's Disease, Dementia, Traumatic Brain Injury, Multiple Sclerosis, and other long-term conditions, working diligently to help clients maximize their rehabilitation potential in home and community settings.

Her skill set includes comprehensive assessments of client needs, goal setting, attainment, and the prescription of aids, equipment, and home adaptations, aiming to empower clients to regain independence and improve their quality of life.

In addition to her neurological expertise, Joanna has a unique background in working with Deaf individuals, having earned a BA (Honours) in Combined Deaf Studies and Counselling. Her work with the National Deaf Child and Adolescent Mental Health Service (CAMHS) for the Somerset Partnership NHS Foundation Trust highlights her commitment to supporting Deaf children with mental health challenges and their families. Her multidisciplinary approach and collaboration with Deaf family support workers demonstrate her holistic, inclusive perspective.

Joanna is passionate about ongoing education and has played a significant role in training and mentoring future occupational therapists, completing practice placement educator training with Bournemouth University. Her dedication to professional development has not gone unnoticed—she was nominated as a finalist for the CMSUK Case Manager of the Year for Catastrophic Injuries in 2018.

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Joanna's ability to build rapport with clients, even those who are difficult to reach or face communication barriers, is one of her standout qualities. Her interventions are driven by a goal-oriented approach, ensuring that the strategies she recommends are both practical and aligned with her clients' personal and rehabilitation goals