



Based In: Surrey
Background: Physiotherapy
Joined RWW: June 2025
RWW role: Case Manager
Works with: Adults & Children

REHAB WITHOUT WALLS CASE MANAGEMENT ROLE

Providing case management input for people who have complex rehabilitation and care needs, including:

- Assessing need for case management, care, support and rehabilitation
- Risk assessment and development of risk management strategies
- Designing, developing and monitoring multi-disciplinary rehabilitation packages
- Recruiting, training and managing support workers
- Coordinating services from the statutory and independent sectors

CONDITIONS MANAGED

✓ Acquired brain injury	✓ Neuro-rehab
✓ Cerebral palsy	✓ Complex orthopaedic injury
✓ Spinal injury	✓ Learning disability
✓ Amputations	✓ Auditory & visual impairment
✓ Persistent vegetative state	

KEY SKILLS & EXPERIENCE

✓ High risk clients	✓ Securing statutory funding
✓ Recruiting and managing care teams	✓ Supporting clients to plan trips abroad
✓ Equipment & environmental adaptations	✓ ICU & HDU work
✓ Identifying suitable homes (buying or renting)	✓ Community MSK input

Ellie has been working as a Case Manager prior to joining RWW. Her previous caseload saw her supporting both adults and children in her work. Ellie has successfully recruited and supported large care teams, repeatedly found outstanding therapists to work with her clients, supported some of her clients with the transition back to school and work. Ellie understands the pathways to be granted statutory funding and has helped clients with their application for CHC funding, social care funding, Personal Independence Payments and Universal Credit.

Ellie prides herself on being able to deliver a patient centred approach to case management and always endeavours to support her clients back to their hobbies and passions even if these are adapted to their new physical or cognitive presentation. Ellie has a great understanding of her client needs and endeavours to form good relationships with her clients and their families, She is proactive and empathetic in her approach which often provides reassurance that tasks will be delivered in a timely manner.

Ellie's background is working as a Physiotherapist and whilst working in the NHS she completed all her core rotations including respiratory, orthopaedics, musculoskeletal and neurology before

deciding to specialise in Neurology. Ellie worked as a senior Physiotherapist at both the Children's Trust and Queen Elizabeth Foundation which provide intensive neurorehabilitation to Children and Young People and then adults respectively. In both of these roles' patients would often present with polytrauma in addition to their primary neurological symptoms, so having a solid foundation into her career as a Physiotherapist was most helpful to achieve the best possible outcomes for her patients. Prior to joining the world of Case Management Ellie lead the Neurology Outliers Team working as a Highly Specialist Physiotherapist in the NHS.

Ellie is passionate about her role as a Case Manager and delivering the best support to her clients.

PREVIOUS EXPERIENCE

- ❖ Supporting my client who suffered a spinal cord injury and is wheelchair dependent go on holiday abroad with her family for the first time since her accident.
- ❖ Supporting my client who sustained a traumatic brain injury return to cycling and plan to complete legs of the Tour De France in the summer. This client had intensive Physiotherapy for over a year and then I instructed a professional cycling coach to help my client build up his stamina in addition to assessing his road safety prior to his trip to France with friends.
- ❖ Supporting a client with Cerebral Palsy secure statutory social care funding to support his parents with his care, in addition to filling his week with enriching activities when he was at school leaving age.

PROFESSIONAL QUALIFICATIONS

- BSc Physiotherapy at the University of Brighton (2018)

CAREER HISTORY

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| • Independent Living Solutions - Case Manager | Oct 2023 - June 2025 |
| • Employer (Epsom and St Helier NHS Trust)
Highly Specialist Physiotherapist | Jan 2023 - Oct 2023 |
| • The Children's Trust | May 2022 – Jan 2023 |
| • Queen Elizabeth Foundation
Senior Physiotherapist | Aug 2021 - May 2022 |
| • The Children's Trust
Senior Physiotherapist Neuro-rehab | Nov 2020 - Aug 2021 |
| • Guy's and St Thomas's NHS Trust From
Junior - Senior Physiotherapist | Feb 2019 - Nov 2020 |

PROFESSIONAL MEMBERSHIPS

- HCPC – Health & Care Professions Council
- BABICM – British Association of Brain Injury & Complex Case Management - Advanced Member

OTHER ACTIVITIES

In her free time Ellie enjoys being outdoors, she has horses and dogs.



CONTACT

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