



ENGELA BADENHORST CASE MANAGER

QUALIFICATIONS

Batchelor in Occupational Therapy

AGES COVERED

Children and Adults

SPECIALISMS

Acquired Brain Injury
Cerebral Palsy
Spinal Injury
Amputations
Mental Health
Complex Orthopaedic Injury
Learning Disability
Auditory & Visual Impairment
Neurodiversity

LOCATIONS

Hertfordshire
Bedfordshire
Cambridge
Essex

MEMBERSHIPS

Health & Care Professions Council (HCPC)
British Association of Brain Injury Case
Managers (BABICM)
Case Management Society (CMSUK)



BROWNBILL
CASE MANAGEMENT SERVICES

BIOGRAPHY

Engela is a passionate Occupational Therapist with extensive clinical experience in trauma and orthopaedics. She specialises in guiding clients through the complexities of recovery, focusing on promoting independence and helping individuals reach their full potential through specialist equipment, adaptations, and assistive technology. Her diverse background spans community settings, medico-legal assessments, and managing highly complex caseloads.

Driven by a desire to support patients where they feel most comfortable, Engela played a vital role in admission prevention as part of a Community Therapy team during the COVID-19 pandemic. She thrived in this demanding, fast-paced environment, creating highly individualised care plans that allowed patients across a wide age range to remain safely in their own homes.

Over the last four years, Engela has channelled her clinical knowledge into case management, overseeing rehabilitation for individuals with a wide array of injuries and conditions. In this role, she conducts comprehensive in-person health assessments, designs customised care pathways, and continuously adapts treatment plans to ensure the best possible results.

A natural collaborator, she serves as the vital link connecting therapists, care providers, and family members throughout the entire recovery journey.

BIOGRAPHY continued...



ABOUT ME

Originally from sunny South Africa, I made England my home back in 2004. I am happily married with two beautiful adult children and two cats who rule the house. When I'm not working, you'll likely find me enjoying a traditional BBQ, heading off for a weekend getaway in the campervan, or planning our next trip abroad. I also have a passion for crafting - specifically sewing and scrapbooking - and my family will gladly confirm that I always have at least five different projects on the go at once!

TESTIMONIALS

Feedback from solicitors' team following a meet and greet.

"I was very impressed having spoken with you at length on the telephone and will certainly keep you in mind if I have any other cases requiring case management in the future".

Card from family I met for meet and greet.

Family sent me a card to thank me for taking the time to visit them and discuss their son's case. They did not decide on taking me on as their case manager but wanted to thank me for the effort and time spent during the process of looking for a case manager to support them.

CASE STUDIES

Case Study : Mr A

Following a severe car accident, Mr A sustained significant fractures requiring Major Trauma Centre care. His Case Manager coordinated his NHS recovery, secured private rehabilitation funding, and sourced specialist Occupational Therapy. Mr A discharged home after 14 weeks, mobilising independently on crutches without care. Post-discharge, his Case Manager continues coordinating local physiotherapy and bathroom adaptations.

Case Study: Mrs H

Following a workplace fall, Mrs H suffered persistent hip pain. Her Case Manager coordinated specialist orthopaedic and physiotherapy referrals, identifying the need for a hip replacement. To restore her quality-of-life pre-surgery, the Case Manager secured funding for an electric campervan step, enabling Mrs H to resume beloved weekend trips.