



Dawn Mather

Assistant Case Manager



Contact

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Memberships & Qualifications

- IOSH Managing Safely - January 2013
- NVQ Level 5 - February 2008

Specialisms:

- Complex conditions
- Spinal Cord Injury
- Managing care teams
- Recruitment and on-boarding of support workers
- Working with case managers to support client transitions
- Supporting client rehabilitation
- Complex Case Management
- Working with the case manager to source therapists and specialists
- Supporting clients with medical appointments
- Property searches and viewings
- Recruitment & Staff Development
- Budgeting and Cost Management

Biography:

Prior to moving into case management, Dawn was a top-performing and commercially focused professional with more than fourteen years expertise in all facets of business start-ups, business development, and leadership acquired principally within the healthcare sector, including being a Registered Manager from 2003 to 2006 for Allied Healthcare and Prestige Nursing, and then a Business Manager/Registered Manager from 2006 to 2014 also for Prestige.

Since moving into case management in 2018 Dawn has been working exclusively with complex clients presenting with spinal cord injury and brain injury. She utilises her unique blend of skills and experience to deal with all manner of complex non-clinical issues including coordination and management of care and support teams, benefit issues, budget management and supporting clients with their day to day lives. She is a collaborative communicator continually focused on building long lasting relationships within the teams she leads and works in. She is a motivational and inspirational leader capable of training and developing individuals to enable them to fulfil their potential, an asset where she is supporting team leaders to provide high quality leadership to the clients care team.

Dawn also supports case managers when clients have major transitions such as housing adaptation, liaising with architects, fundholders, the client and case manager to ensure a smooth transition and good outcome for the client. Dawn is very experienced in client management and liaison with all parties with both pre and post settlement clients.

Dawn brings a perfect mix of business and client focused experience to her assistant case manager role.