



Based In: North Wales (covering NW England & Wales)
 Background: Occupational Therapy
 Joined RWW: August 2026
 RWW role: Case Manager
 Works with: Adults & Children

AREAS OF EXPERIENCE

- ✓ Acquired brain injury
- ✓ Cerebral palsy
- ✓ Spinal injury
- ✓ Amputations
- ✓ Stroke
- ✓ Statutory benefits and funding
- ✓ Minor and major adaptations
- ✓ Mental health
- ✓ Complex orthopaedic injury
- ✓ Learning disability
- ✓ Auditory & visual impairment
- ✓ Substance misuse
- ✓ Complex Manual Handling
- ✓ Equipment and environmental adaptations

CAREER HISTORY

Lisette qualified as an Occupational Therapist in 2017, she has then gained a wealth of experience across, NHS, social, and Psychiatric services. Since April 2024, she has been case managing, where she has managed complex cases pre and post litigation.

KEY SKILLS & EXPERIENCE

Lisette is a skilled Case Manager and Occupational Therapist with a broad background across health and social care. Since qualifying as an Occupational Therapist in 2017, she has supported adults and children with complex physical, cognitive, and mental health needs, working in trauma, orthopaedics, stroke, and acute mental health settings.

Her experience spans physical rehabilitation, community mental health, and social services, where she developed expertise in manual handling, equipment provision, and home adaptations. In 2022, she became a senior practitioner, mentoring therapists across adult and paediatric teams.

Since April 2024, Lisette has been case managing clients with brain injuries, amputations, complex orthopaedic conditions, and mental health challenges. She builds strong, empathetic relationships with clients and families, ensuring care is truly person-centred.

PROFESSIONAL REGISTRATIONS & MEMBERSHIPS

- HCPC – Health & Care Professions Council
- CMS UK – Case management Society member
- BABICM- British Association of Brain Injury Case Managers

OTHER ACTIVITIES

Lisette is a yoga teacher and Ashtanga yoga practitioner in her spare time, dedicating much of her time to learning about mindfulness and meditation practices, and volunteers time to teaching yoga to children and adults with additional needs.

Lisette spends a lot of her spare time hiking and swimming around the beautiful lakes and mountains of Snowdonia.

A few words from Lisette:

About me:

I'm passionate about supporting clients through what is often the most difficult and traumatic time in their lives. My role allows me to help people rebuild meaning and purpose when their world has been turned upside down.

What I'm most proud of:

The work I'm most proud of is when I've been able to witness a client transform their journey—from losing a career due to injury to finding a new path that brings joy and fulfilment.

Impactful moments:

I worked with one client, who was unable to return to a physically demanding career, I supported her and she discovered a new calling as an art therapist. This role gave her flexibility and profound meaning. Another client is now becoming a mentor and volunteer for a charity supporting those with traumatic injuries—a testament to their resilience and growth.

What drives me:

Seeing clients reclaim their identity and thrive despite adversity inspires me every day. It's a privilege to walk alongside them on this journey.

CONTACT

27 Presley Way
Crownhill
Milton Keynes
MK8 0ES

Tel:	01908 560041
Email:	info@rehabwithoutwalls.co.uk
Website:	www.rehabwithoutwalls.co.uk