



Samantha Metcalfe

Case Manager

Sam is a skilled Case Manager and experienced Occupational Therapist with over 12 years' experience in both case management and working in diverse hospital and community settings which include A&E, stroke rehabilitation, rapid response, medical and neurorehabilitation.

Sam has experience of working with adults, children and young people and their families. Her approach to case management is conscientious and thorough with the client at the forefront of everything she does. Empathy and clinical reasoning guide Sam through the wide range of challenges that face our clients through their rehabilitation pathway.

Sam is responsible for completing immediate needs assessments, coordinating bespoke therapies and rehab, as well as the recruitment, induction, supervision and management of support staff, monitoring of rehabilitation packages and working with the client and their family to optimise potential and rehabilitation outcomes.



Call:
0114 229 0100

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Specialisms

- Setting up and coordinating multi-disciplinary teams
- Registered Occupational Therapist with HCPC
- Neurorehabilitation Specialist
- Brain Injury
- Medical Rehabilitation
- Children and Young People

Professional Qualifications

- BSC Hons Occupational Therapy

Memberships

- British Association of Brain Injury Case Managers
- Health Care Professions Council (HCPC) Occupational Therapy Registered Body
- British Association of Occupational Therapists
- IRCM

Experience

Prior to training as an Occupational Therapist Sam worked as an outdoor instructor mainly working with children and young people and those with additional needs, whilst training Sam worked as a support worker for the National Autistic Society and AJ Social Care supporting both adults and children with Autism and Emotional and behavioural delays.

Once qualified Sam has gained both medical rehabilitation and neurorehabilitation experience, which started as an Acute Stoke Coordinator. This involved assessing those with suspected strokes and supporting those following a stroke. Sam also provided stroke rehabilitation as well as additional occupational therapy cover on a variety of wards.

Sam gained experience working in various hospitals following the full Occupational Therapy pathway starting from assessments through to hospital discharges. Sam then worked in community rehabilitation teams as a specialist Neurorehabilitation Occupational Therapist while also providing Occupational Therapy in a variety of different disciplines including rapid response, palliative, surgical rehabilitation and elderly rehabilitation. This all included completing comprehensive initial assessments, providing rehabilitation, equipment provision, environmental assessments, liaising with the wider MDT, joint working with other health care professionals and working with patient families through to discharge. Within this Sam completed risk assessments and capacity assessments.

Sam's extensive experience as an Occupational Therapist has seamlessly transitioned into her role as a Case Manager, where she continues to deliver comprehensive assessments and collaborate with clients to achieve their individual goals. Drawing on her clinical background, Sam incorporates evidence-based strategies into case management, including the design and monitoring of independent living trials, implementing graded interventions to facilitate goal attainment, and providing vocational rehabilitation support. She adopts a holistic, client-centered approach, ensuring that each plan reflects the client's aspirations while promoting autonomy and independence.



North East Sheffield

